



TERMS & CONDITIONS

These Terms and Conditions were last updated in July 2012.

PAYMENT METHODS

Payments must be made through PayPal, from any account accepted by PayPal, or by direct deposit or bank transfer into a bank account in Australia or the US (bank account details will be provided upon request).

TIMING OF PAYMENTS

All orders must be paid in full at the time of submitting the order. No work will commence without full payment. Where new items are added to the order at a later stage, all due amounts must be paid before high resolution files are made available to the client.

FTP SERVICE

We offer an FTP service where clients can submit their images.

Use of the FTP service is free of charge, subject to the following conditions:

- The order form must be received at ALL STYLES DESIGN prior to the images being uploaded.
- The order form must indicate the number of images to be submitted.
- The images must be uploaded only using the FTP codes given by ALL STYLES DESIGN for each individual order.
- The client must upload all images in a folder labeled with the name(s) used as reference for the album.
- Only the image files are to be uploaded to the server, in uncompressed format (not zipped).
- The client is responsible for ensuring that the job is submitted to the FTP server in full, and for sending an email to ALL STYLES DESIGN advising that the upload is complete.
- The FTP account is for the exclusive use of the client, in connection with the services provided by ALL STYLES DESIGN. The client must not upload any files except the images needed for the job.
- ALL STYLES DESIGN reserves the right to refuse access to the FTP server to clients who have misused the service.
- Finished layouts will be available for download from the same FTP server.
- Finished layouts will be left on the FTP server until the client confirms reception of all files, within 7 days. We reserve the right to delete all files from the server after 7 days.
- ALL STYLES DESIGN does not keep backup copies of finished jobs. Clients who do not download files within 7 days and whose files are deleted from the server may request a re-upload. If available, the files will be re-uploaded subject to a fee. If no longer available, ALL STYLES DESIGN declines all responsibility.

DESIGN STYLE

As our name indicates, we cater for "all styles", however we cannot guess the style preferred by each of our clients.

First-time clients in particular, are encouraged to provide a brief and/or samples of the design style they would like.

Regular clients who seek a different style for a particular job should also provide adequate information in the form of a brief and/or samples.

Any orders received without style instructions will be treated at the discretion of the designer.

DESIGN CHANGES

Orders received for the Lightning Speed service are not subject to changes, except if we have made an obvious mistake or have not followed instructions correctly. For all other cases, any changes required are expected to be performed by the client.

Should the client be unable to perform one or more of the required changes, ALL STYLES DESIGN may be engaged to make the changes at the cost of a new design.

Orders received under the Total Satisfaction service are subject to possible changes, at no additional cost. The client may submit as many requests for changes as necessary, until the client is satisfied and approves the design.

The fact that ALL STYLES DESIGN does not put a limit to how many changes may be performed or how many revisions may be made is intended to give the client peace of mind, knowing that all reasonable requests for changes will be fulfilled. This provision is not to be taken as an opportunity to ask for unlimited changes that may be considered abusive.

ALL STYLES DESIGN reserves the right to impose a limit on further changes for cases that have gone beyond reasonable requests.

FILE FORMAT

Image files submitted by clients must be in JPEG format (full size, high resolution).

The service includes the delivery of the final layout files in PSD format, in layers, allowing the client to make design changes if required.

If the client is certain that no further changes will be required, he/she may request that the final files be submitted in full resolution JPEG format instead of PSD, to reduce upload / download times and to receive them ready to forward to the lab or album company.

In any case, only ONE set of full resolution files will be uploaded.

PRICES

Prices are subject to change without notice.

OTHER CONDITIONS

Specials may be offered from time to time subject to different conditions. Where the specific conditions of a special offer are different from these general conditions, the specific conditions will apply to any orders received under the special offer.

DISCLAIMERS

Colour matching and colour correction:

Digital images are used as received. All colour-correction is the responsibility of the client and should be done prior to submitting the images to ALL STYLES DESIGN. Colours in the original images and/or high resolution designed files may render slightly differently in different monitors.

Also, individual perception of colors may be different. ALL STYLES DESIGN provides a layout only service and does not guarantee colour matching to any given sample, nor does it guarantee print results.

Image cleaning and retouching:

ALL STYLES DESIGN does not provide a cleaning and/or retouching service. Any digital work on individual images should be performed by the client prior to submitting the images for layout design.

Design errors

While we exercise due care and diligence in the creation of album layouts, human error can potentially cause a design to be imperfect. It is the responsibility of the client to check the final files thoroughly prior to printing. If an error is detected, ALL STYLES DESIGN agrees to make the necessary correction(s) to the digital file(s) in question free of charge. ALL STYLES DESIGN will not be liable for any additional costs incurred by the client, such as printing and binding of files with errors.

RETURNS & REFUNDS

The services provided by ALL STYLES DESIGN are fully customised and cannot be sold to

third parties. For this reason, returns are not permitted.

If a job is cancelled prior to completion, all sides designed, or partially designed up until the notice of cancellation is received must be paid for. Monies paid for sides where design work has not commenced may be released as a credit – or a refund in special circumstances.

COPYRIGHT

The copyright of the images provided by the client remains the property of the client, studio or photographer, as applicable.

The copyright of the designs and layouts made by ALL STYLES DESIGN remains the property of ALL STYLES DESIGN.

ALL STYLES DESIGN reserves the right to use the designs for advertising, display, social networking or any other purpose thought proper by ALL STYLES DESIGN – notice may be given as a courtesy, but is not required.

Appropriate credit will be given to the copyright owner (if known) whenever their images are used.